

# **Terms and conditions for training courses conducted by „Syntonic” company**

## **I. PRELIMINARY CONDITIONS**

1. In order to enrol for a training course the applicant must fill in an online application form, which can be found on the company’s website (syntonic.pl).
2. To choose a course, the applicant must mark the relevant option in the online application form.
3. The company reserves the applicant’s place for a period of 7 days since the day the online application form is submitted. The enrolment process is finalized when the company receives the deposit or the full payment for the training course.
4. The applicants are accepted according to the order in which the payments are submitted.
5. Having filled in the application form, the course participant receives the number of the bank account, to which all course-related payments, starting with the deposit, should be transferred.
6. The courses at the Syntonic company are intended for persons with medical education (physiotherapist, osteopath, physician, chiropractor, massagist, manual therapist, or other medically oriented), personal trainers, and motor preparation coaches.

## **II. ENROLMENT STEP BY STEP**

1. The enrolment process is initiated after the applicant correctly fills in and confirms the online application form.
2. Subsequently the applicant must:

- 1) Read the Terms and Conditions
- 2) Pay the deposit or the full cost of the course

### **III. FEES**

1. The deposit is paid once and is non-refundable.
2. **The deposit for the course must be paid within the period of 7 days after filling in the application form.**
3. The course fee refund depends on the date of cancellation of the course participation. The cancellation should be submitted no **later than 30 days before** the beginning of the course. After this period the fee is non-refundable.
4. The course fee **is fully refunded** if:
  - i. the event is cancelled by the organizers
  - ii. the date of the event or its part (module) is rescheduled and the participant cannot attend it due to the change.

### **IV. CANCELLATION**

1. The participant has the right to resign from the course.
2. In order to resign, the participant must send an e-mail or cancellation request via Client Panel. The e-mail must be sent from his or her e-mail address provided in the application form, in which he or she informs about his or her resignation from the course, and provides the number of the bank account to which the fee is to be refunded.
3. The conditions of fee refund are specified in sections 1 and 4 (see Fees).
4. Attendance at the course is obligatory. The organizers inform that they have no obligation to enable the participant to make up for the missed class on a different date.

## **V. COURSE PARTICIPANT'S RIGHTS AND OBLIGATIONS**

1. The course participant is obligated to abide by the Terms and Conditions.
2. The course participant is obligated to act politely during the course activities, and to refrain from disturbing instructors and other participants.
3. The participant is held accountable for any damage to property or personal injury caused by him or her to other participants, the organizers, or the instructors.
4. The participant agrees to share his or her likeness, and to the use of the pictures of his or her image for commercial purposes.

## **VI. ORGANIZERS' RIGHTS AND OBLIGATIONS**

1. The organizers are obligated to provide a training room, therapeutic tables, auxiliary materials, and teaching scripts.
2. The course fee does not cover the cost of transportation, board and lodging.
3. The organizers reserve the right to cancel a course. If the participant is not satisfied with a new date provided by the organizer, the participant will be subsequently refunded of the submitted fees.
4. The organizers reserve the right to reschedule the date of the course/module under exceptional circumstances. The date change means that the participant has the right to resign from the course and receive the refund of the submitted fees.
5. The organizers reserve the right to expel a participant from the course if he or she does not abide by the rules listed in the 'Course

Participant's Rights and Obligations' section of the Terms and Conditions.

6. The organizers declare that the personal data provided by the participant will be protected and will not be shared with third parties.